

navigationboatmovers.com

tel:07776237423

email: david@navigationboatmovers.com

## Terms and Conditions

The followings are the terms and conditions for the use of the services of Navigation Boat Movers. It is advised that you read the following fully as it is part of the contract between Navigation Boat Movers and you the client. If there are any questions or queries regarding any of the following, please do not hesitate to contact Navigation Boat Movers for clarification using the above contact information.

Navigation Boat Movers has Public Liability insurance in place, £2m covered with Mercia Marine. However, we do require the client to have the following in place before the movement of the boat is possible and either digital or hard copies of the documents supplied to us prior to the move.

Items required:

- Proof of ownership (where possible)
- Copy of Boat Insurance
- Copy of Canal & River Trust license or relevant license/s for required waterway/s (where applicable)
- Copy of Boat Safety Certificate

All the above must apply to the boat booked to be moved, they must be valid and in date for the period of the move, and copies of all the documentation must be provided to Navigation Boat Movers before the start date of the move, either by email or as a hard copy.

If the client has a valid breakdown cover, that will cover the boat being moved during the booked period, please provide this to the skipper either ahead of the move or on the start date. Although this is not an essential requirement, we do recommend the client has a breakdown cover in place.

Navigation Boat Movers holds a business license with the CRT (Canal & River Trust), we can and will place trade plates on your boat to confirm it is under our supervision. This means that the boat does not have to be licensed by the customer for the move on CRT waterways by Navigation Boat Movers. However, if at the end of the boat move by Navigation Boat Movers, the boat is to be left on a managed waterway the boat must have a valid license with the relevant waterways authority, before the commencement of the move.

Any additional licenses that may be required, not currently in place for the boat, can be purchased by Navigation Boat Movers and the cost of these will be added to the final invoice to the client.



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## Conditions of Service

It is the responsibility of the client to ensure that the boat booked to be moved, meets the following conditions for Navigation Boat movers to provide our service.

However, we understand some of the conditions of service may be confusing or you may not yet have the detailed knowledge of your boat and the engine to perform the requested checks. If you have any questions regarding the following then please contact Navigation Boat Movers as soon as possible, and we will do our best to help resolve them.

These conditions of service are in place to make sure the boat is in a safe condition to be moved on the waterways, and making sure all the requested items are covered, ensures the move can go ahead. This avoids you the client the risk of losing a deposit on the basis the boat is not in a suitable and safe condition to be moved. We at Navigation Boat Movers want to help you make the process as fluid and stress-free as possible. Please contact Navigation Boat Movers if you need any help or advice with these conditions of service.

The skipper, booked for the boat move, on arrival will perform an inspection of the boat to ensure all the following conditions are met. If the boat does not meet these conditions, as checked by the skipper, the skipper has the right to refuse to move the boat until the highlighted issues are resolved. This may cause a delay to the start of the move of the boat, or the loss of any deposit paid, in the event of a cancellation of the move.

Please advise the skipper of the location of any isolation valves and switches for gas/water/electric, and of any boat equipment and tools that may be needed.

- 1) The boat must have a valid boat safety certificate.
- 2) The boat must have valid boat insurance in place.
- 3) The boat must have valid canal and river licenses as applicable, (see page 1 for details).
- 4) Please ensure if the boat is being moved from or to a private mooring or marina, that the persons responsible for the private mooring/marina, have been informed that Navigation Boat Movers has the boat owner's permission to board and move the boat.
- 5) The hull and superstructure of the boat must be in an acceptable and safe condition.
- 6) The engine of the boat should be in good working order and all general maintenance, as required for the engine of the boat, must have been completed before the commencement of the move.
  - a) Check oil level top up as required.
  - b) Check coolant level top up as required.
  - c) Check tension and condition of drive belts tension or replace them as necessary.
  - d) Check the engine is running within the normal temperature range.



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- 7) Check that all fitted bilge pumps are in good working order.
- 8) Check, if fitted, the stern gland greaser is filled with sufficient grease for the journey top up as required.
- 9) With the engine off and keys removed, open the weed-hatch and check the prop is clear of any debris, refitted the weed-hatch, and secure it.
- 10) Make sure any batteries required for the working of the boat, (such as the engine starter battery), are in a suitable condition and can be charged by the boat such as from the engine or by other means.
- 11) The boat should have sufficient fuel and gas on board for the journey, or to be able to reach a fuel/gas point where the skipper can obtain fuel as needed to complete the move. Any additional fuel/gas costs incurred by Navigation Boat Movers will be added to the final invoice supplied to the client after the completion of the move with relevant receipts.
- 12) Sanitation please make sure, if the boat has toilet facilities on board, that they are in a usable state. If there are no facilities on board, or you wish for them not to be used, please inform Navigation Boat Movers before the move start date.
- 13) Domestic Water Supply Please ensure the water tank is full.
- 14) Make sure relevant boat equipment is present and is in a useable condition;
  - a) Windlasses
  - b) Ropes (bow line, stern line, centre line, etc)
  - c) Mooring pins and hammers, chains, mooring hooks, etc.
  - d) Fenders as required please advise the skipper on any preferences regarding the arrangement and use of fenders.
  - e) If the boat is to travel on a river section, check that an anchor is present and the required chain, rope and fittings are present.
- 15) Ensure the navigation lights, tunnel lamp, and horn are in working order.
- 16) Check the tiller or wheel with the rudder is in good working order.
- 17) Confirm access to and condition of fire extinguishers and any other emergency equipment on board.
- 18) Please provide Navigation Boat Movers, or the skipper moving the boat, emergency contact details of a person/s you wish to be contacted, in the unlikely event we need to contact you during the move of the boat.
- 19) Please advise Navigation Boat Movers on possible sleeping arrangements and cooking facilities, if required for a boat move, that may be used by the skipper and/or crew. If there are any limitations you wish to set, please advise Navigation Boat Movers before the move.



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## Terms of Business

Navigation Boat Movers adhere to the British Marine - 'Terms of Business', shown in the document BM1 – 2017. The following terms apply to all work accepted by Navigation Boat Movers.

	TERMS OF BUSINESS			
			2.8.3 any other reason for which it would be illegal for the Parties to	
	PRELIMINARY PROVISIONS AND DEFINITIONS These Terms of Business form an integral part of all quotations and		exclude liability.	
	contracts provided by the Company.	2.9	Subject to Clause 2.8, the Company shall under no circumstance	
	These Terms of Business apply to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by		whatsoever, be liable to the Customer, whether in contract, to (including negligence), breach of statutory duty, or otherwise, for an	
	rade, custom, practice or course of dealing.		loss of profit, or any indirect or consequential loss arising under or i	
	n these Terms of Business:		connection with these Terms of Business.	
	Applicable Laws on Consumer Rights' means all applicable laws, rules, regulations, instruments and provisions in force from time to time	2.10	The terms implied by sections 13 to 15 of the Sale of Goods Act 197	
	relating to consumer protection, including but not limited to the		and the terms implied by sections 3 to 5 of the Supply of Goods an Services Act 1982 are, to the fullest extent permitted by law, exclude	
	Consumer Rights Act 2015.		from these Terms of Business.	
	Company' means the party or parties undertaking the Work, as well as any authorised member, agent, employee or representative of the	3.	PRICES AND ESTIMATES	
(	Company.	3.1	The price for the Work shall be the price set out in the Order, or if n price is quoted for the Work, the price will be determined based upo	
	Consumer' means a Customer who is considered a "consumer" under the Applicable Laws on Consumer Rights.		the labour and materials expended and services provided i	
	Customer' means the party or parties with whom the Company		accordance with the Company's usual tariff at the time when the Wor	
4	agrees to perform the Work and shall include the legal owner of any	2.0	was performed, as duly invoiced to the Customer (the "Price").	
6	relevant Vessel, any parent or associated company and/or firm, as well as any authorised member, agent, employee or representative of the	3.2	Unless otherwise agreed in writing, the Price will not include expense incurred for pilotage, salvage, tugs, harbour dues and similar charges	
	Customer. Where the Vessel is under demise charter and the		which shall be invoiced separately to the Customer.	
	agreement is with the demise charterer, the Customer shall also nclude the demise charterer. In the event that the Company enters into	3.3	The Company will exercise reasonable skill and judgment when givin	
a	an agreement with more than one party, the obligations of such other		an estimate or indication of Price. However, estimates are always subject to the accuracy of information provided by the Customer, and	
	parties shall be joint and several, unless otherwise agreed in writing. (Order' means the Customer's order for the Work, as set out in the		often based on a superficial examination and do not include the cos	
	Customer's order form, or the Customer's written acceptance of the		of any emergent work which may be necessary nor the cost of an	
	Company's quotation, or overleaf, as the case may be. Parties' means the Company and the Customer; each a Party and		extensions to the Work. The Company reserves its right to (a increase the rates under its usual tariff (provided that such increase	
0	collectively the Parties.		does not take place more than once in any twelve (12) months) and/c	
	Vessel' means any vessel or a floating craft of any nature (or part		(b) subject to Clause 3.4, increase the Price for the Work.	
	thereof), or any other comparable object such as a yacht, a lighter, a barge, a pontoon, a tug, a drilling-platform, a rig as well as any other	3.4	The Company will inform the Customer of any proposed increase i	
c	object entrusted to the Company for the Work to be undertaken.		the estimated Price, together with the reasons for such increase, and will proceed with the Work after having obtained the Customer's	
	Work' means the goods and services supplied to the Customer and/or work undertaken by the Company pursuant to these Terms of		approval (such approval not to be unreasonably delayed or withheld)	
E	Business.		The Customer shall remain responsible for the cost of labour an	
	LIABILITY The Company shall not be liable for any failure or delay in performing		materials already supplied or remaining to be supplied which are no affected by the proposed increase in the Price.	
	The Company shall not be liable for any failure or delay in performing ts obligations hereunder, or for any loss or damage, caused by or	4.	PAYMENT	
a	arising from events or circumstances beyond its reasonable control	4.1	Unless otherwise agreed between the Parties in writing, payment for	
	(which includes, without limitation, acts of God, wars (whether declared or not), riots, civil commotions, malicious damage, embargoes,		all Work provided shall be due immediately upon receipt of th Company's invoice. Payment shall be deemed to have been mad	
	compliance with any law or governmental order, rule, regulation or		when received by the Company in cash or cleared funds at th	
0	direction, breakdown of plant or machinery, fire, flood, accidents,		Company's nominated bank account. Time for payment is of the essence.	
	strikes, lock-outs or other industrial disputes (whether involving the workforce of the Company or any other Party), failure of a utility service	4.2	essence. If the Customer fails to make any payment due to the Company b	
0	or transport network, unusually severe weather conditions, default of	4.2	the due date for payment, the Company has the right to charg	
5	suppliers or subcontractors or the actions of third parties not		interest on the overdue amount at the rate of four percent (4%) above	
	employed by the Parties).		Bank of England base rate from time to time. Such interest sha accrue on a daily basis from the due date until actual payment of the	
	The Company shall take reasonable steps to maintain security at its premises, and to maintain its facilities and equipment in reasonably		overdue amount, whether before or after judgment.	
	good order and condition.	4.3	The Customer shall pay all amounts due under these Terms of	
	Notwithstanding Clause 2.2, the Vessel, and any other property of the		Business in full without any set-off, counterclaim, deduction of	
	Customer left at the Company's premises, is at the Customer's own		withholding except as required or permitted by law. The Company may without limiting its other rights or remedies, set off any amount owing to	
	isk. The Company shall not be under any duty to salvage or preserve the		it by the Customer against any amount payable by the Company to the	
	Vessel from the consequences of: (a) any defect in the Vessel and/or		Customer.	
(	(b) an accident which has not been caused by the Company.	4.4	To the extent permitted by law, the Customer hereby grants to the Company a lien and a continuing security interest, and, where	
	However, the Company reserves the right to salvage or preserve the vessel, at its sole discretion, in appropriate circumstances and in		applicable, a maritime lien, over the Vessel as security for payment	
	particular where the safety of people, property or the environment is		of the Price until full payment of the Price by the Customer, or unt	
4	at risk.		the Customer has given security to the Company in a form an substance acceptable to the Company (for example a letter of	
	The Customer shall effect and maintain, at no cost to the Company,		guarantee from a bank reasonably acceptable to the Company (	
	iability insurance providing cover for any loss or damage for which the Customer may be liable under these Terms of Business (including third		lodgement of a cash deposit with a professional third party ager	
	party liability cover and, where appropriate, employer's liability cover in		reasonably acceptable to the Company). The security provided sha be sufficient to cover the debt with interest and, where the debt i	
ſ	respect of any of its employees).		contested, a reasonable provision for the Company's prospectiv	
	The Company shall effect and maintain, at no cost to the Customer,		legal costs and expenses.	
	iability insurance for such loss or damage for which the Company may be held liable under these Terms of Business.	4.5	The Company shall be entitled to charge the Customer for storage and the provision of any ongoing services at the Company's normal	
	Each Party shall produce copies of insurance policies as evidence of		daily rates until full payment (or provision of security) by the Custome	
C	cover, immediately and (in any case within seven (7) days) upon		and removal of the Vessel from the Company's premises. Th	
	request by the other Party.		Customer shall be entitled to remove the Vessel upon providin proper security.	
	Each Party accepts responsibility and liability for: 2.8.1 death or personal injury caused by its negligence or the	5.	DELAYS	
1	negligence of its employees, agents or sub-contractors;	5.1	Unless otherwise agreed in writing by the Parties, time estimates give	
2	2.8.2 fraud or fraudulent misrepresentation; or		for completion of the Work are given in good faith and without	



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### BM1 - 2017

#### quarantee.

- The Company shall not be liable for any failure or delay in the performance or completion of the Work, or for any such loss or damage resulting therefrom, unless the Company has expressly guaranteed completion by a specific date in writing, or the delay arises from its wiful acts or omissions or negligence. **THE VESSEL'S MOVEMENTS** 52
- 6
- The Company shall have the right to order such movements of the 6.1 Vessel and such tests or trials it deems necessary in order to perform and determine the due completion of the Work and/or for reasons of safety, security or good management of the Company's business and premises
- The costs of such movements, trials and/or tests including the cost of any bunkers and/or consumables shall be borne by the Customer. 6.2

#### TITLE AND RISK 7

- Risk in all goods, equipment and materials supplied by the Company to the Customer shall pass to the Customer at the time of supply to the Customer of such goods, equipment or materials or at the time when such goods, equipment or material are assigned or affixed to the Vessel, as the case may be. 7.1
- Title to all goods, equipment and materials supplied by the Company to the Customer shall not pass to the Customer until the Company receives payment in full (in cash or cleared funds) for the Work. GUARANTEE 7.2
- 8 1 The Company guarantees that, for a period of twelve (12) months from The Company guarantees that, for a period of twelve (12) months from completion of the Work (the "Warranty Period"), the Work will be free of defects in material and workmaship and in conformity with the agreed specification. The Customer shall give notice in writing (as per Clause 14) to the Company of any defects in material or workmanship ("Defective Work") which may become apparent and shall provide the Company with sufficient evidence so as to establish the nature and extent of the Defective Work. This guarantee applies only to the Customer, a person who is not a Party to these Defense of Buriese shall not have new rights to anforce to these Terms of Business shall not have any rights to enforce these Terms of Business. On notification by the Customer of the Defective Work, the Company
- 8.2 will be given a reasonable opportunity to inspect the Defective Work and if it is the Company's responsibility, the Company shall repair or re-perform, in whole or in part, at its discretion, the Defective Work. Delivery of repairs or re-performance under this guarantee will be made in accordance with these Terms of Business.
- The Customer shall, immediately after the discovery of any Defective Work, take all appropriate steps to mitgate any loss or damage and to prevent any Defective Work becoming more serious. 8.3
- The Company shall not be liable for any Defective Work if the defect arose as a result of (a) the Customer's failure to follow the Company's oral or written instructions; (b) the Company following any drawing, design or specifications supplied by the Customer; (c) fair wear and tear, 84 wilful damage, negligence or abnormal working conditions; and/or (d) changes made to ensure compliance with applicable statutory or regulatory standards.
- regulatory standards. Any remedial work which is put in hand by the Customer directly without first notifying the Company and allowing the Company a reasonable opportunity to inspect the Defective Work shall invalidate the guarantee provided under this Clause 8. 8.5
- 8.6 Where the Customer is not a Consumer:
  - the Customer is not a Consumer: these Terms of Business do not contain any express or implied term as to quality or fitness for any particular purpose, unless, prior to the Work being performed, the purpose has been clearly identified in writing to the Company and the Customer has stipulated that it is relying upon the Company's skill and judgment to ensure this purpose has been met; and the Company accepts no liability to the Customer or in respect of any loss of profit or turnover which the Customer or its customer or any other person may sustain in consequence of the failure of any faulty or unfit article supplied to the Customer by the Company. 8.6.1
  - 8.6.2 by the Company.
- The Company shall assign to the Customer any and all of its rights against the manufacturer or supplier of any particular article used in the Work or supplied to the Customer as part of the Work. QUALITY STANDARDS 87

The Company will exercise reasonable care and skill in the performance of the Work in accordance with the provisions of these Terms of Business, the requirements of any relevant regulatory bodies and, in the absence of any other contractual term as to quality, to a 9.1

#### satisfactory standard. ACCESS TO PREMISES / WORK 10.

No work or services shall be carried out by the Customer on the Vessel 10.1



or the Company's premises without the Company's prior written consent except for minor running repairs or minor maintenance of a routine nature. The Company's consent may be revoked with immediate effect in the event of any breach of these Terms of Business by the Customer, in which case the Company shall be entitled to demand the immediate cessation of any work.

- The Customer is subject to the Company's health and safety, environmental and access policies and shall further be obliged to comply with all laws and regulations relating to environmental 10.2 protection and safety.
- 10.3 The Customer is responsible for any damage or loss caused directly or indirectly from any breach of its obligations under these Terms of Business.
- The Customer shall take all necessary precautions to avoid pollution of the environment and shall indemnify the Company for any loss or damage arising from any pollution of the environment. 10.4
- 10.5 The Customer shall ensure that it does not cause any nuisance or residing in the vicinity and does not interfere with the Company's schedule for the Work and/or the good management of the Company's premises and business
- During performance of the Work by the Company (and/or any of the Company's sub-contractors), the Customer shall not have access to the Vessel unless the Company's prior written consent has been 10.6

#### ASSIGNMENT AND OTHER DEALINGS

- The Company may at any time assign, transfer or deal in any other manner with all or any rights under these Terms of Business and may 11.1 sub-contract or delegate in any manner any or all of its obligations unde these Terms of Business to a third party.
- The Customer shall not, without the prior written consent of the Company, assign, transfer, subcontract, declare a trust over or deal in any other manner with any or all of its rights or obligations under these 11.2 Terms of Business

#### CONSUMER RIGHTS 12

- To the extent that these Terms of Business contradict with the Applicable Laws on Consumer Rights, the rights conferred on Consumers under the Applicable Laws on Consumer Rights remain 12.1 unaffected.
- Advice on whether a Customer is a Consumer or is otherwise 12.2 Protected by some or all of the Applicable Laws on Consumer Rights may be obtained from any local Trading Standards Office, the Citizens Advice Bureau, the Office of Fair Trading or any firm of solicitors practising in England and Wales. THIRD PARTY RIGHTS

### **13.** 13.1

A person who is not a Party to these Terms of Business shall have no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of these Terms of Business.

#### 14. COMMUNICATION AND NOTICES

All communications and notices given under these Terms of Business shall be in writing. A notice shall be sufficiently served if given by effective means of communication, including but not limited to fax, email, registered or recorded mail or by personal service, to the Customer's last known address or to the Company's official email, 14.1 trading address or registered office.

### SEVERANCE

15.

If any provision of these Terms of Business is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such 15.1 extent necessary to thate it value, legal and enforceable. In solution modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this Clause 15 shall not affect the validity and enforceability of the remaining provisions of these Terms of Business. **GOVERNING LAW AND JURISDICTION** 

#### 16

- 16.1 These Terms of Business, as well as any contract(s) made subject to these Terms of Business, shall be governed by and construed in accordance with English law.
- 16.2 All disputes arising out of or in connection with these Terms of Business shall be subject to the non-exclusive jurisdiction of the English courts.
- Disputes arising out of or in connection with this Agreement, when they cannot be resolved by negotiation, may, with the written agreement of the Parties, first be submitted to mediation under British Marine's 16.3 available to current BM members on request from BM and/or online on BM's member website.

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## Disclaimer

We at Navigation Boat Movers know how important your boat is to you, and every care will be taken to ensure the safe movement of the boat. However, due to the nature of moving boats on the inland waterways, minor scuffs and scrapes to paintwork and rubbing strips can occur due to unforeseen circumstances and/or by third parties. Navigation Boat Movers will not be held responsible for any minor damage caused in this manner.

Delays can and may occur due to but are not limited to severe weather conditions, closures on the waterways, or the condition of the boat. Navigation Boat Movers will not be held responsible for delays incurred by these means and have the right to add additional charges to the total fee payable in the event of circumstances that are beyond the control of Navigation Boat Movers.

However, we aim to provide a professional service and the satisfaction of our customers is paramount. Therefore, consultation with the client shall be made to reach an amicable agreement about any additional charges due to the aforementioned circumstances.

Should the boat owner or any other persons wish to stay on their boat during the boat move, and participate in the move of their boat including the operating locks etc, this is acceptable but they may do so at their own risk and will be solely responsible for their safety and cannot hold Navigation Boat Movers responsible for accidents incurred to themselves by doing so.

## Payment Conditions

To accept the quotation provided by Navigation Boat Movers a non-refundable deposit of 30% of the quotation is required to be paid by the client before the start date of the move. This will secure the booking for the move of the boat. Deposits must be paid at least 48 hours before the start date of the boat move, or the booking may be cancelled by Navigation Boat Movers. By paying the deposit the client agrees to the terms and conditions within this document. Payment information will be included on invoices sent to the customer.

Although the deposit is classed as non-refundable, this may be refunded to the client at the discretion of Navigation Boat Movers in the occurrence of exceptional circumstances.

The remainder of the fee and any additional costs that may have been incurred will be invoiced to the client after the completion of the move of the boat. The balance shall be due within seven calendar days of the invoice date.



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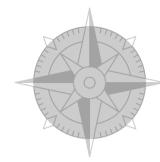
## **Cancellation Policy**

The customer has the right to terminate the boat move at any point. However, all charges for work completed and costs incurred up to and including that point are still owed to Navigation Boat Movers and will be invoiced to the customer.

Navigation Boat Movers hold the right to terminate a boat move before the move of the boat. This may be due to but not limited to, the lack of payment of the deposit, or the condition of the boat at inspection.

Should the customer wish to cancel the move, any deposit paid will not be refunded unless exceptional circumstances exist and are agreed upon with Navigation Boat Movers.

In extenuating circumstances, should Navigation Boat Movers have reason to cancel a booked boat move, by no direct fault of the customer, then a full refund of the deposit will be paid.



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### **Client Conformation and Signature**

By signing this form below, you the client, agree to the terms and conditions within this document pages 1 to 7, permitting Navigation Boat Movers to complete the work as stated in the quote, and authorisation is thus given to the skipper, provided by Navigation Boat Movers, to board and have control of the boat in respect to the conditions of the quote for the work and duration, as required for the move of the boat.

Please complete, sign, and date below returning to Navigation Boat Movers: